Procurement Optimisation

Example: Decision support in negotiations



Agenda

1. Areas of expertise and approach

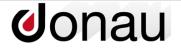
- 2. Case study 1
- 3. Case study 2
- 4. Area of applications for auctions
- 5. Project references in the procurement context
- 6. Project references for sales

We support procurement as well as sales organizations by using a tool set based on game and auction theory as well as microeconmoic engineering

Areas of expertise (1/3)

- » Developing and applying negotiation strategies based on game theory (mechanism design)
- » Designing procurement auctions
- » Simulations in the area of procurement auctions
- » Training of 1:1 situations
- » Conducting and/or participating in procurement auctions
- » Derivation of "optimal" strategies in procurement and/or split-award auctions to reduce the purchasing costs
- » Analysis of bidding behavior
- » Guidance and lessons for procurement managers

We convert game theory findings to monetary benefits for our customers, covering a wide range of application fields.



We optimize procurement strategies and/or organizations

Areas of expertise (2/3)

- » Designing purchasing processes in order to minimize the procurement costs and ensure the independence from a single (group of) supplier(s)
- » Developing global sourcing strategies and/or organizations
- » Developing e-sourcing strategies, cross functionally optimized purchasing processes and corresponding complex business rules
- » Applying different procurement constraints in an interactive manner to select the "right" set of suppliers
 - Min / max number suppliers
 - · Lower / upper bound for overall quantity per supplier
 - · Lower / upper bound for overall quantity per supplier and item
 - Lower / upper bound for overall spend per supplier or group of suppliers

We help you to improve your procurement department!



We optimize sales strategies and/or organizations

Areas of expertise (3/3)

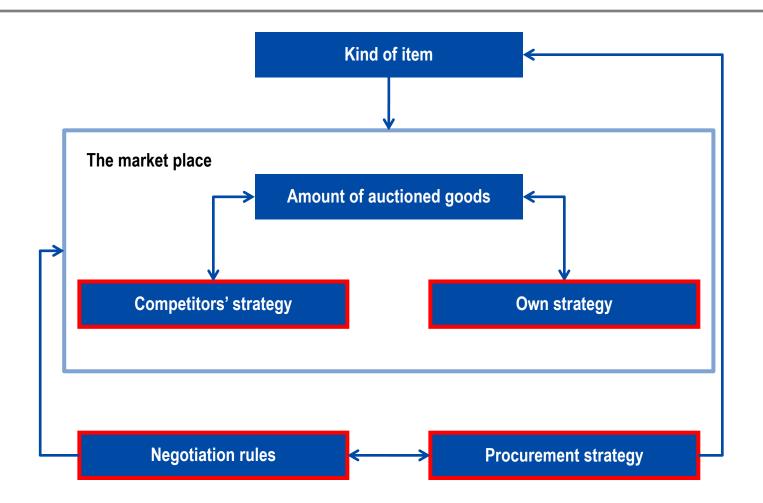
- » Developing sales strategies
- » Designing sales processes in order to maximize the revenue
- » Optimizing processes and saving time for sellers
- » Negotiation support in M&A projects or major strategic projects
- » Applying and proposing various sales auctions
- » Real-time sales analysis and support within auctions
- » Developing custom decision support tools for sales auctions
- » Negotiation support in sales auctions

We help you to improve your sales strategy!



The definition of parameters to set up the decision support system have to been worked out in the preparation phase of the bid

Influencing factors





Required external parameters to be considered in the development of the bidding strategy

External influencing factors

Negotiation rules **Procurement strategy Competitors' strategy** » Sealed bid vs. dynamic auction Quality-Price trade off » Cost structure / Margin **》** Sequential vs. parallel auction » Amount of auctioned product » Market strategy **》** » Activity rules / eligibility Contract period » Relative competitiveness **》** Termination rules » Procurement policies » Commercial capabilities **》** Bid language (bundle vs. single item) Min / max number suppliers » Technical capabilities **》** • » Price Rule: Lower / upper bound for overall quantity per supplier First/Second Price ٠ Lower / upper bound for overall ٠ More complex rules ٠ quantity per supplier and item » Feedback during and after the auction Lower / upper bound for overall to bidder (When and what?) spend per supplier or group of » Winner determination suppliers » Role of the purchasing within the buying center

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Required internal parameters to be considered in the development of the bidding strategy

Internal decision parameter to define the scope of the bidding strategy

Own strategy

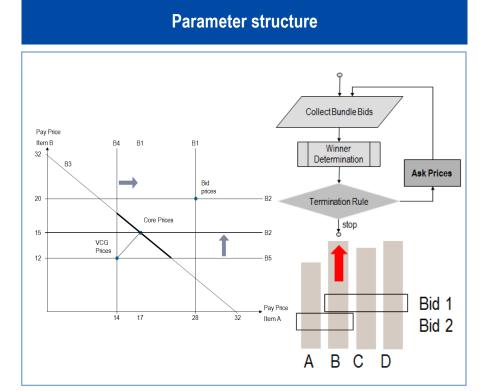
- » Definition of walk away prices for the product / technology matrix
- » Definition of requested bundles and synergies
- » Definition of minimum and maximum objectives (margin, turnover) per item / bundle / overall
- » Definition of target items
- » Target setting according to the market strategy (e.g. market / delivery share, profitability, etc.)
- » Definition of scope / action profiles
- » Definition and approval of bidding strategy by the management
- » Setting up of the decision support tool



The internal and external parameters have to be identified and named – afterwards, the parameters can be structured

Combination of internal and external parameters

Parameter identification							
Sugar	Potential suppliers						
Sugar	L1	L2	L3	L4			
t in Augsburg	30	80	100		30		
5t in Munich	0	5	5		0		
20t in Vienna	20	10	20		10		
Bid Price (in thousand €)		€ 125	€ 300	€	125		
Auction 2	Auction 3	Auction	1 Aucti	on 5	→ Tin		
🗆 Tool 4	🗆 Tool 6	Tool 9) пто	ol 11			
Tool 5	🛛 Tool 7			ool 12			
	🛛 🗆 Tool 8		Пото	ol 13			
	Sugar t in Augsburg 5t in Munich 20t in Vienna Auction 2	Sugar L1 t in Augsburg 30 5t in Munich 0 20t in Vienna 20 € 150 Auction 2 Auction 3 □ Tool 4 □ Tool 5 □ Tool 7	Sugar Potential L1 L2 t in Augsburg 30 80 5t in Munich 0 5 20t in Vienna 20 10 € 150 € 125 Auction 2 Auction 3 Auction 4 □ Tool 4 □ Tool 5 □ Tool 5 □ Tool 7 □	Sugar L1 L2 L3 tin Augsburg 30 80 100 5t in Munich 0 5 5 20t in Vienna 20 10 20 € 150 € 125 € 300 Auction 2 Auction 3 Auction 4 Auction 4 □ Tool 4 □ Tool 6 □ Tool 10 □ To	Potential suppliers Sugar L1 L2 L3 L4 t in Augsburg 30 80 100 5t in Munich 0 5 5 20t in Vienna 20 10 20 € 150 € 125 € 300 € Auction 2 Auction 3 Auction 4 Auction 5 • Tool 4 • Tool 6 • Tool 9 • Tool 11 • Tool 5 • Tool 7 • Tool 10 • Tool 12		



It is indispensable to structure all internal and external decision parameters in order to develop bidding strategies!

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Tailor-made simulations and a decision support system are created based on internal and external parameters

Simulations and decision support systems

.1						Your cu				Allocation	Revenue
Item/bundle	Sta	art p	orice	e Market p	orice	Your cu bid pr		Round	ABC		
ltem 1								1	0^{*}	[1, ABC]	0
Item 2								1	- 0 0		
									0	[2, ABC]	30
Item 3								1	- 30*	[2, ADC]	30
ltem 1 + Item 2								1	30		
Item 1 + Item 3				The market p	lace						
Item 1 + Item 3				The market p	lace						
Item 2 + Item 3				The market p	lace	لــــــــــــــــــــــــــــــــــــ		Bide		Market	rice
				The market p	lace			Bids		Market j	
Item 2 + Item 3 Item 1 + Item 2 + Item 3		-		-	lace		Lar	ge :	Small Inche	Market j Large tranche	orice Small tranche
Item 2 + Item 3 Item 1 + Item 2 + Item 3	_	0	-	Me			tranc ×	ge :	o o	Large	Small
Item 2 + Item 3 Item 1 + Item 2 + Item 3 Agen 5 Agen	1 0	0	0	-			tranc	ge :	nche	Large tranche	Small tranche
Item 2 + Item 3 Item 1 + Item 2 + Item 3 Agen 5 Agen Agen	$\begin{array}{c c} 1 & 0 \\ 2 & 0 \end{array}$	0 0	0 0	Me Competitor B			tranc x x	ge :	o o	Large tranche	Small tranche
Item 2 + Item 3 Item 1 + Item 2 + Item 3 Agen 5 Agen Agen Agen Agen	$\begin{array}{c} 1 & 0 \\ 2 & 0 \\ 3 & 0 \end{array}$	0 0 0	0 0 0	Me Competitor B			tranc x x x	ge s	o o	Large tranche 770	Small tranche 150
Item 2 + Item 3 Item 1 + Item 2 + Item 3 5 Agen Agen Agen 6 Agen	$\begin{array}{c c} 1 & 0 \\ 2 & 0 \\ 3 & 0 \\ 3 & 0 \\ 1 & 0 \\ \end{array}$	0 0	0 0 0	Me Competitor B			tranc x x x	ge :	o o	Large tranche 770	Small tranche
Item 2 + Item 3 Item 1 + Item 2 + Item 3 Agen 5 Agen Agen Agen Agen	$\begin{array}{c c} 1 & 0 \\ 2 & 0 \\ 3 & 0 \\ 1 & 0 \\ 2 & 0 \\ 2 & 0 \\ \end{array}$	0 0 0	0 0 0	Me Competitor B			tranc x x x	ge s	o o	Large tranche 770	Small tranche 150

Simulations

Decision support system

Simulation parameter							
Number of competitors							
Risk attitude (Risk averse vs. Risk seeking) of e	ach competitors						
Regions where they can supply							
Cost estimation							
Strategy estimation							
Current allocation							
Number of (currently) winning items							
Overall pay price							
Overall costs							
Overall margin							
Current best allocation to obtain the minimu	m allocation						
Number of (currently) winning items							
Overall pay price							
Dverall costs							
Overall margin							
T1 . 1/2 1 1							
The simplified decision							
te support system							
		My current	Current best	Marginal		Current	
ltem	I lid price						Walk away margin
		price	price	Cost/Quality	-	margin	
70	780	770	770	275	505	495	
30	160	150	150	175	-15	-25	
30	100	150	100	10	ci -	-25	

Simulations and decision support systems prepare you for the real auction and verify bidding strategies!

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Agenda

1. Areas of expertise and approach

2. Case study 1

- 3. Case study 2
- 4. Area of applications for auctions
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- 6. Project references for sales

As first step of Areas of expertise and approach, we structured the external parameters for split award auctions

External influencing factors

Negotiation rules	Procurement strategy	Competitors' strategy
 Dynamic auction Parallel auction Eligibility: You have to submit a bid within any round, otherwise you are not able to bid in the next round Termination rule: As soon as there is no overdemand, i.e. the demand is smaller or equal to the offer, the auction terminates Single item bid language First price payment rule Feedback: Is there overdemand or not? The price decrement "tick" per round is 10 	 A split award auctions is used for the purchasing of microcontrollers due to several reasons: Risk consideration Avoidance of dependence / monopoly structure Insurance premium: If one supplier goes bankrupt, another one will be available Larger number of suppliers is induced to bid The purchase department requests 2 tranches of 100.000 microcontrollers 	 Competitors use a best response respectively straightforward strategy: Since each bidder is only allowed to win a single tranche, they only bid on that tranche that maximizes the margin given the current prices Straightforward bidding is an ex-post equilibrium The marginal cost / quality function for each competitor i has been estimated: TC_i = a * q² + b * q + K wheras a is the quality factor b are the variable costs K are the fixed costs



Internal parameters have been defined to develop the straightforward and powerset bidding strategy

Internal decision parameter

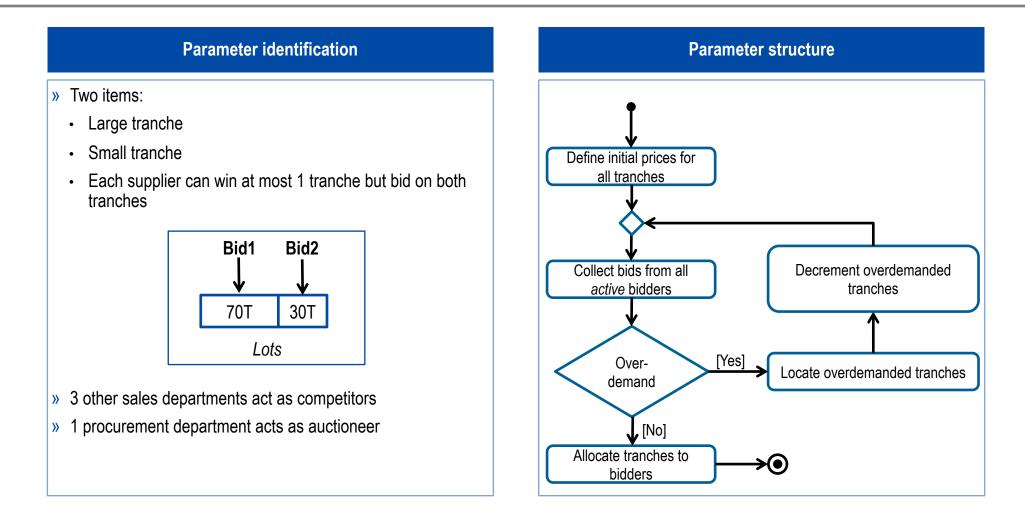
Own strategy

- » Walk away prices for both tranches have to be defined
- » The target tranches have been defined
- » Targets have been set according to the market strategy (market entrance vs. market protection)
- » Minimum and maximum objectives per tranche / overall have been defined
- » Action profiles are determined:
 - Straightforward bidding
 - Powerset bidding: Bid on all tranches that generate a positive margin given the current prices
- » The powerset and straightforward bidding strategy are approved by the management
- » The decision support tool has been implemented



Internal and external parameters have been identified and named – besides, an activity diagram structures the parameters

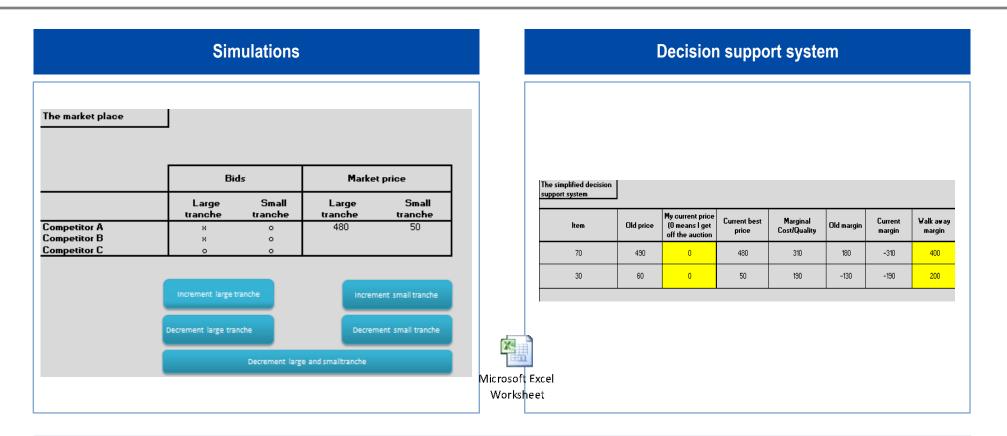
Combination of internal and external parameters



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The simulation prepares for the real auction while the decision support system provides a management summary

The simulation and decision support system



We show you the prototype in the demo session!



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- 1. Areas of expertise and approach
- 2. Case study 1
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As first step of our approach, we structured the external parameters for a sales auction

External influencing factors

Negotiation rules	Procurement strategy	Competitors' strategy
 Dynamic auction Combinatorial clock auction Eligibility: You have to submit a bid within any round, otherwise you are not able to bid in the next round Termination rule: As soon as there is no overdemand, i.e. the demand is smaller or equal to the offer, the auction terminates Bundle bids are possible Core selecting payment rule Feedback: Provisional allocation Current market prices The price decrement is depending on the current demand 	 » Combinatorial clock auction to allow bidders to express their synergies » Avoidance of the exposure problem, i.e. that bidders risk only winning a fraction of their requested items » Complex value model » Incentive-compatible payment rule 	 » Bid shading might be possible » Bundle selection might be due to company's strategy



Then, we summarized the market place

External influencing factors

The market place					
Setting					
#bidders	4				
#lots	24				
#bands (#lots)	4 (6,6,6,6)				
Value model					
Max. # items per band	6				
Range base valuation per item	A=[100,300] B,C,D=[50,200]				
Complementarity type	Fixed, descending				
Bundle sizes with complementarities	2,3				
Complementarities	50-60%				
Complexity for bidders					
# possible bundles	~2,400				



The payment rule is modeled with an easy example to explain it to the decision makers

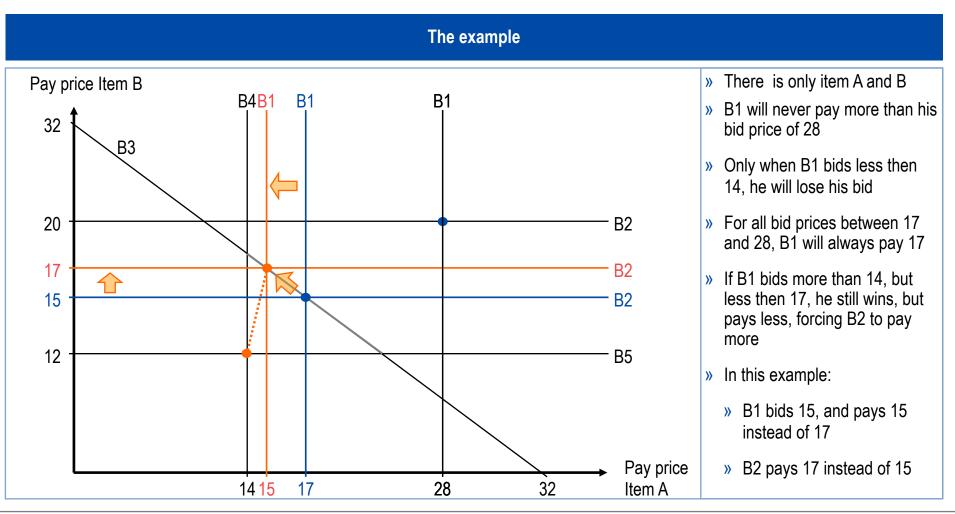
External decision parameter

The example							
» There is only item A and B							
» Bids							
Bidder\Combination	Α	В	AB				
B1	28*						
B2		20*					
B3			32				
B4	14						
B5		12					



There is no room for speculation left because of the payment rule

Internal decision parameter

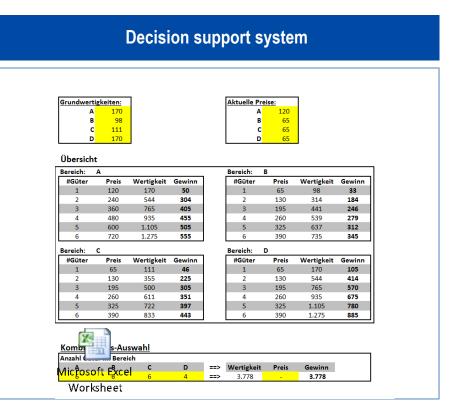


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The simulation prepares for the real auction while the decision support system provides a management summary

The simulation and decision support system

	Home Trade						:				:	
	General Bid	P	lease	selec	Indle (Pac t a bundle (pa	kage) ackage).	:				÷	
	Showing running aud				efined Bundle					Price		
	Auction: My position: bidding						:			to bid		
ŝ	Current round: 1, roun		-	A(2) A(4)		:	:				200,00 400,00	
	100000		~	A(6)			:					
	Active Bids List of my active bids in			B(2)			:				100,00	8
	List of my acave brus n		0:								200,00	
	Bundle ·		0	B(6)			•				300,00	 • •
			0	C(2)							100,00	
	A(2)		<u> </u>	C(4).			•					
ľ	A(4)	•	0.		• • • • • • • • • •					• • • • •	300,00	 1
	A(6)		~	D(2)							100,00	
	B(2)	÷		D(4)							200,00	
	B(4)		0	D(6)			:				300,00	-
	B(6)	-										-
				-		:						-
	C(2)			-		:	:					
	C(4)	÷										 -
	C(6) .			Previ			•	· · · · · · · · · · · · · · · · · · ·	•			



We show you the prototype in the demo session!



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Many companies apply auction and advanced game theory to design their procurement department and/or strategy

Market review

- » Most large companies have introduced e-sourcing and global sourcing programs during the past 10 years
 - 64% of companies use e-sourcing in a survey by AberdeenGroup (2007)
 - Further possibilities for savings in e-sourcing by leveraging economies of scale and scope
- » Many procurement departments and strategies have been redesigned during the past 5 years
- » The INFORMS Edelman Award recognizes outstanding practical applications of mathematical methods
 - Procter & Gamble, 14.3% in recommended savings
 - Motorola, 3.75% savings
 - Mars Inc., 6% savings



"In the long term, the real test of our success will be not merely how well we understand the general principles which govern economic interactions, but how well we can bring this knowledge to bear on practical questions of microeconomic engineering ..."

..." Alvin Roth, Harvard University - Nobel Price in Economic Sciences in 2014

Source: http://www.scienceofbetter.org/Edelman/



An auction can be used in many use cases and provide an attractive revenue share if applied right

Use cases (1/2)

Historical usage of auctions

- » Herodotus reports that auctions were used in Babylon as early as 500 B.C.
- » 193 A.D. the Pretorian Guard sold the Roman Empire by means of an auction
 - Winner's curse: The winner Didius Julianus was murdered 2 months later
- » Wide array of commodities sold by means of auction
 - Tobacco, fish, fresh flowers
 - Bond issues by public utilities and long-term U.S. Treasury securities
 - Facilitate transfer of assets from public to private hands
 - Industrial enterprises in Eastern Europe and former Soviet
 Union
 - Rights to harvest natural resources such as oil and timber
 - Rights to use the electromagnetic spectrum for communications

Source: Research Dr. Stefan Mayer

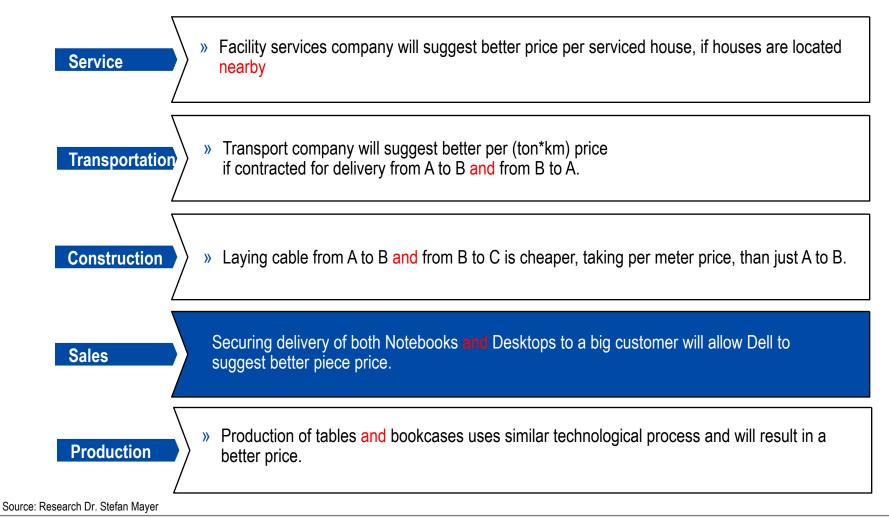
Typical usage of auctions

- » Auctions determine the price in a trade dynamically, which is important for
 - Volatile markets
 - Scarce, exceptional goods or goods with unknown and unpredictable value
 - Markets with high competition
 - · Markets with synergies
- » Alternatives:
 - List price setting the correct list price is difficult
 - Lottery low efficiency, low revenue
 - "Beauty contest" low revenue, difficult process
- » Setting up an auction requires higher transaction costs compared to using a list price
- » Therefore, auctions are always attractive, when
 - · Expected overall price is high, or
 - Setup cost is low

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In case of synergies auctions are the right sales method

Use cases (2/2)

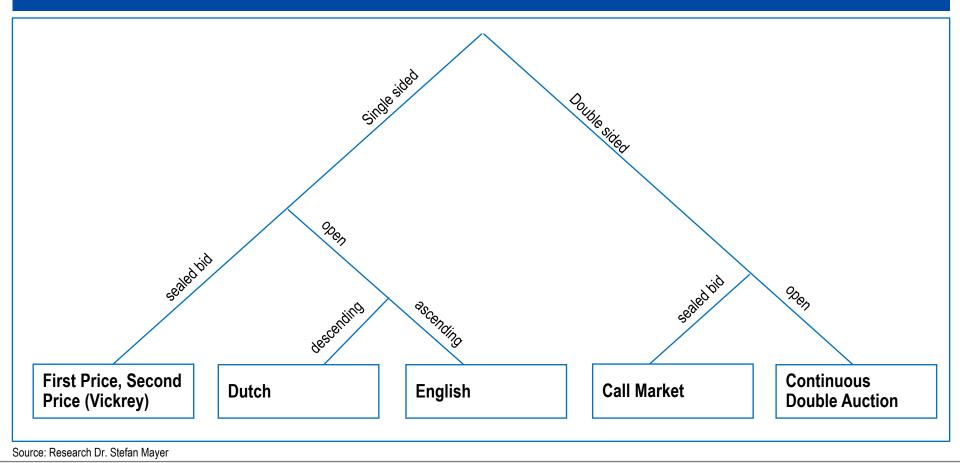




From our toolset we select the right auction format according to our clients' need

Typical auction formats (1/4)





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Many procurement departments in the automotive industry use the Second Price Sealed Bid Vickrey Auction

Typical auction formats (2/4)

First Price, Second Price (Vickrey)	Dutch	English	Call Market	Continuous Double Auction

- » First Price Sealed Bid Auction
 - Bidders submit bids in sealed envelopes
 - At a pre-determined time, auctioneer opens all envelopes and ranks bids
 - Highest bidder obtains object and pays his bid amount
- » Second Price Sealed Bid (Vickrey) Auction
 - Bidders submit bids in sealed envelopes
 - At a pre-determined time, auctioneer opens all envelopes and ranks bids
 - Highest bidder obtains object and pays second highest bid amount

Optimal bidding depends on the rules of the auction.

In English and Second Price auctions, bid your costs.

In First Price auctions, shade your bid above your costs.

The amount to shade depends on the competition: More competition = Less shading

Source: Research Dr. Stefan Mayer



The Dutch auction is frequently used in procurement departments

Typical auction formats (3/4)

First Price, Second Price (Vickrey)	Dutch	English	Call Market	Continuous Double Auction

- » Open descending price or Dutch auction
 - Descending counterpart to English auction
 - Less common (e.g., flower markets)
- » Modeling the Dutch auction
 - Auctioneer begins by calling out a price sufficiently high so that no bidder is willing to purchase the item at that price
 - Price is gradually lowered until some bidder indicates interest in purchasing the item at a given price
 - First bidder to indicate interest obtains the item and pays the price at which they "enter" the auction



The English auction is mainly used within sales departments

Typical auction formats (4/4)

First Price, Second Price (Vickrey)	Dutch	English	Call Market	Continuous Double Auction

- » Open ascending price or English auction
 - Auctioneer begins by calling out low price and raises it in small increments provided there are two or more active bidders
 - Auction ends when there is only one remaining bidder
 - Implemented on e-Bay through proxy-bidding
- » Formal model of the English auction (aka Japanese or Clock Auction)
 - Price rises continuously and each bidder indicates willingness to remain active i.e., holds up his/her hand
 - Once bidder finds price to be too high, he signals that he is no longer interested by lowering hand
 - Auction ends when only a single bidder has hand raised
 - Final bidder wins the object and pays the auctioneer price at which the last bidder dropped out



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We supported BASF within the VW auction for KTL and base coatings

Reference (1/4)

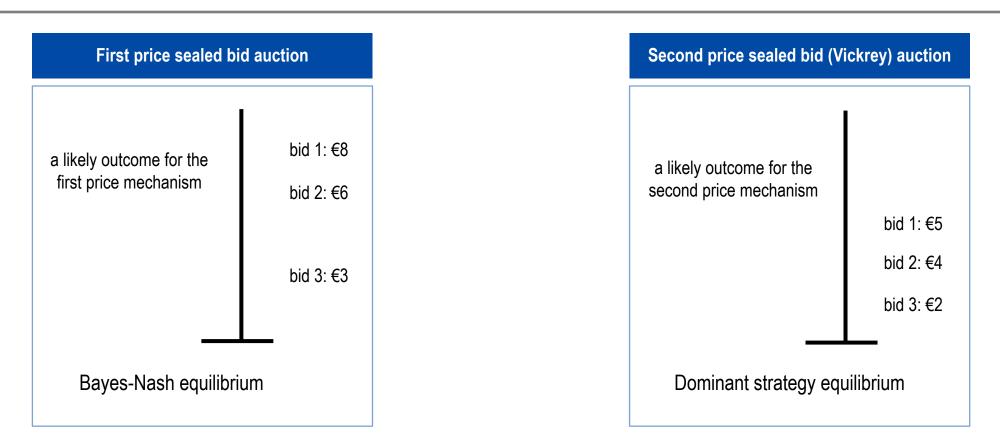
Challenges	Our method	Results
 The purchase department of a German automotive manufacturer restructured the procurement of KTL and base coatings All the suppliers face a decreasing margin 	 Analysis and documentation of the procurement procedure Development, evaluation and review of strategies, actions and best replies within the framework of the auction process Derivation of behavioral rules Development and implementation of simulations and role games as preparation for the actual auction Participation into the real auction and management support 	 » Development of a deep understanding of OEM's procurement auction process » Application of strategic rules within the auction

BASF reached a high market share and a adequate margin!



We gave game theoretical insights into the second price sealed bid (Vickrey) auction of the OEM

Reference (1/4)

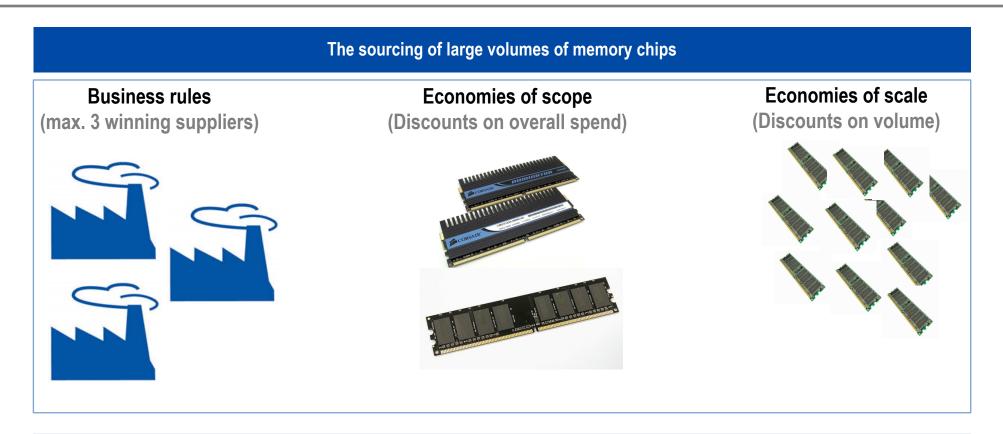


We derived bidding as well as best response strategies and reduced the complexity for procurement managers!



We restructured successfully the procurement policy of a leading hardware producer

Reference (2/4)



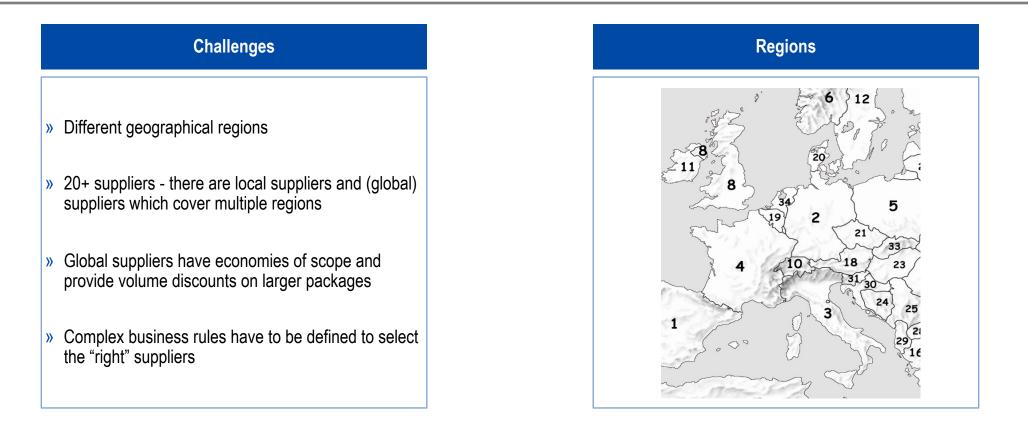
We redesigned the procurement department to minimize the costs for 20 kind of different memory chips under specific business constraints!

Source: Project reference

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We developed successfully an auction to buy services in regions across Europe

Reference (3/4)



We defined an auction to reduce the procurement costs by over 11%!



We developed bidding strategies for a supplier as preparation for a procurement auction

Reference (4/4)

Different bidding strategies

- » Avoidance of the exposure problem in case of complementarities
- » Tacit collusion by bidders through signaling
- » Jump bidding can be used as a strategy
- » Budget binding: One can bind budget of other budgetconstrained bidders, resulting in high prices for everyone
- » Parking: Bidders maintain their eligibility by parking in spots the bidders are not interested in, and then move to true interests later
- » Waivers and bid withdrawals open up more options for the bidding strategy (seen in a consulting project in the Czech auction)
- » Hold up: Bidders make clear that they are difficult to outbid and resell the items after the auction (if resale is allowed)

Different motivations affect competitors significantly

- » The following explanations have been used to explain companies' behavior in auctions:
 - Risk attitude
 - Companies often behave risk averse to increase the probability to win
 - Joy of winning
 - Envy
 - Spite
 - Regret
 - Strategic complexity to derive the right bid
 - · Wrong expectations of other biddings behavior

Complex bidding strategies are a result of the auction format, corresponding parameters, the behavior of the competitors and the own objective.



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We designed a sales mechanism for airport slots using combinatorial auctions

Reference (1/2)

	MUC
A1	7:00
A2	7:30
A3	8:00
A4	8:30



	FRA
B1	7:00
B2	7:30
B3	8:00
B4	8:30





A slot only at the departure airport does not permit landing at the arrival airport

Reference (1/2)

	MUC
A1	7:00
A2	7:30
A3	8:00
A4	8:30

7:00 – 8:00, for 201	[€

Willingness-to-pay (A1)	= 0
Willingness-to-pay (B3)	= 0
Willingness-to-pay (A1, B3)	= 20

	FRA
B1	7:00
B2	7:30
B3	8:00
B4	8:30



A slot only at the arrival airport does not permit starting at the departure airport

Reference (1/2)

	MUC
A1	7:00
A2	7:30
A3	8:00
A4	8:30



Willingness-to-pay (A1)	= 0	
Willingness-to-pay (B3)	= 0	
Willingness-to-pay (A1, B3)	= 20	

	FRA
B1	7:00
B2	7:30
B3	8:00
B4	8:30



Only slots both at the departure and the arrival airport enable airlines to offer flights – combinatorial auctions are the right tool for these sales mechanisms Reference (1/2)

	MUC
A1	7:00
A2	7:30
A3	8:00
A4	8:30

7:00 –	8:00, for 20T €

Willingness-to-pay (A1)	= 0
Willingness-to-pay (B3)	= 0
Willingness-to-pay (A1, B3)	= 20

	FRA			
B1	7:00			
B2	7:30			
B3	8:00			
B4	8:30			



Nowadays, more and more airport slots are sold via combinatorial auctions

Reference (1/2)

	MUC			FRA	
A1	7:00		B1	7:00	
A2	7:30		B2	7:30	
A3	8:00		B3	8:00	
A4	8:30	7:00 – 8:00, for 20T €		8:30	
		Willingness-to-pay (A1) = 0			
		Willingness-to-pay (B3) = 0			
		Willingness-to-pay (A1, B3) = 20			

Combinatorial auction: Multiple lots, multiple winners, indivisible bundle bids, increased complexity



In sales departments an auction market always outperforms existing posted-price mechanism of competitors when demand and prices are uncertain

Reference (2/2): Project proposal for the sales of TV advertisments

Challenges and background knowledge

- » Part of the ad-slots are sold to specific marketing campaigns that run in short-term.
- » Prices for different slots can range from 6 000€ up to 50 000€ for a duration of 30 seconds, and are set by the TV station based on historical demand.
- » Buyers are large media agencies, who purchase a set of slots with the intent to procure the best slots for each of their customers' campaigns. In the German market media agencies are currently booking slots for several hundred customers.
- » Because the amount of air-time filled by long-term customers varies,
 - the length of a slot available in the short-term market can vary between 2 and 5 minutes, and also.
 - the length of an ad varies considerably, lasting up to 1 minute.
- » For a particular channel in the markets, we investigated, there are on the order of 150 short-term slots available during the program per week. Different slots have a different reach for different customer segments or the population overall.
- » The reach of a particular slot varies over time, but there are estimates based on historical panel data available to clients of the media agencies. Clients use reach per segment (based on gender, age, or other demographics) or per population to determine their willingness-to-pay for different slots.
- » Clearly, the value of some slots, such as those during the finals of the national soccer league may be difficult to estimate and their valuation varies considerably depending on the target market of an advertiser. Apart from these high-value slots, there is also typically a segment of low-value slots, which are also difficult to price as the demand is hard to predict.



Wir würden uns freuen, bald mit Ihnen zusammenzuarbeiten

Ansprechpartner

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